

PRESS RELEASE

Lisboa, 6 de março 2023

PORTO AIRPORT AWARDED ONCE AGAIN FOR ITS QUALITY OF SERVICE

- The ACI (Airport Council International) ranking honours 3 airports in the VINCI network: Porto, Belgrade and Guanacaste were the best in their category and region
- The awards validate the plans implemented by the VINCI Airports teams to develop these airports.
- Investment in service quality recognised by passengers, responsible for the Airport Quality Service ranking

VINCI Airports, the world's first private airport operator, has seen three of the airports in its network - Belgrade Airport, Serbia, Francisco Sá Carneiro Airport - Porto, Portugal and Guanacaste Airport, Costa Rica - distinguished by ACI (Airport Council International) among the best airports in the world in their category for service quality.

The ACI rankings are a global benchmark for the quality of airport services and are of particular importance to those involved in the sector, as they are based on passenger surveys.

Porto airport was named the best European airport in its category. In 2023, it introduced the "Biometric Experience by VINCI Airports", an innovative project being trialled for selected flights and passengers departing from the airport, welcomed new routes operated by new airlines and has plans for further work on the platform. This is the 17th award that Porto airport has received from ACI in this category since 2006.

These awards demonstrate VINCI Airports' ability to manage the upturn in global air traffic, confirmed in 2023, while implementing ambitious renovation plans that offer a high level of service and quality results to its passengers.

Nicolas Notebaert, CEO of VINCI Concessions and Chairman of VINCI Airports commented: "I am very proud of what the VINCI Airports teams have achieved over the past year. Thanks to their know-how and excellence in the operational management of our activities, they offer our passengers the highest possible standards in terms of the travelling experience on our network."

Translated with DeepL.com (free version)

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A **ANA Aeroportos de Portugal**, grupo responsável pela gestão dos 10 aeroportos em Portugal, passou a fazer parte da rede VINCI Airports em setembro de 2013. Gere aeroportos no continente (Lisboa, Porto, Faro e Beja) e nas ilhas dos Açores (Ponta Delgada, Horta, Flores e Santa Maria) e Madeira (Madeira e Porto Santo). Mais informação em www.ana.pt

About VINCI Airports The world's leading private airport operator, VINCI Airports operates more than 65 airports in 12 countries in Europe, Asia and the Americas. Thanks to its expertise as a global integrator, VINCI Airports develops, finances, builds and manages airports by providing its investment capacity and its know-how in optimizing operational performance, modernizing infrastructures and managing their operations and environmental transition. VINCI Airports is the first airport operator to have committed to a global international environmental strategy in 2016, to achieve the goal of net zero emission across its entire network by 2050. For more information : www.vinci-airports.com @VINCIAirports <https://www.linkedin.com/company/vinci-airports/>

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